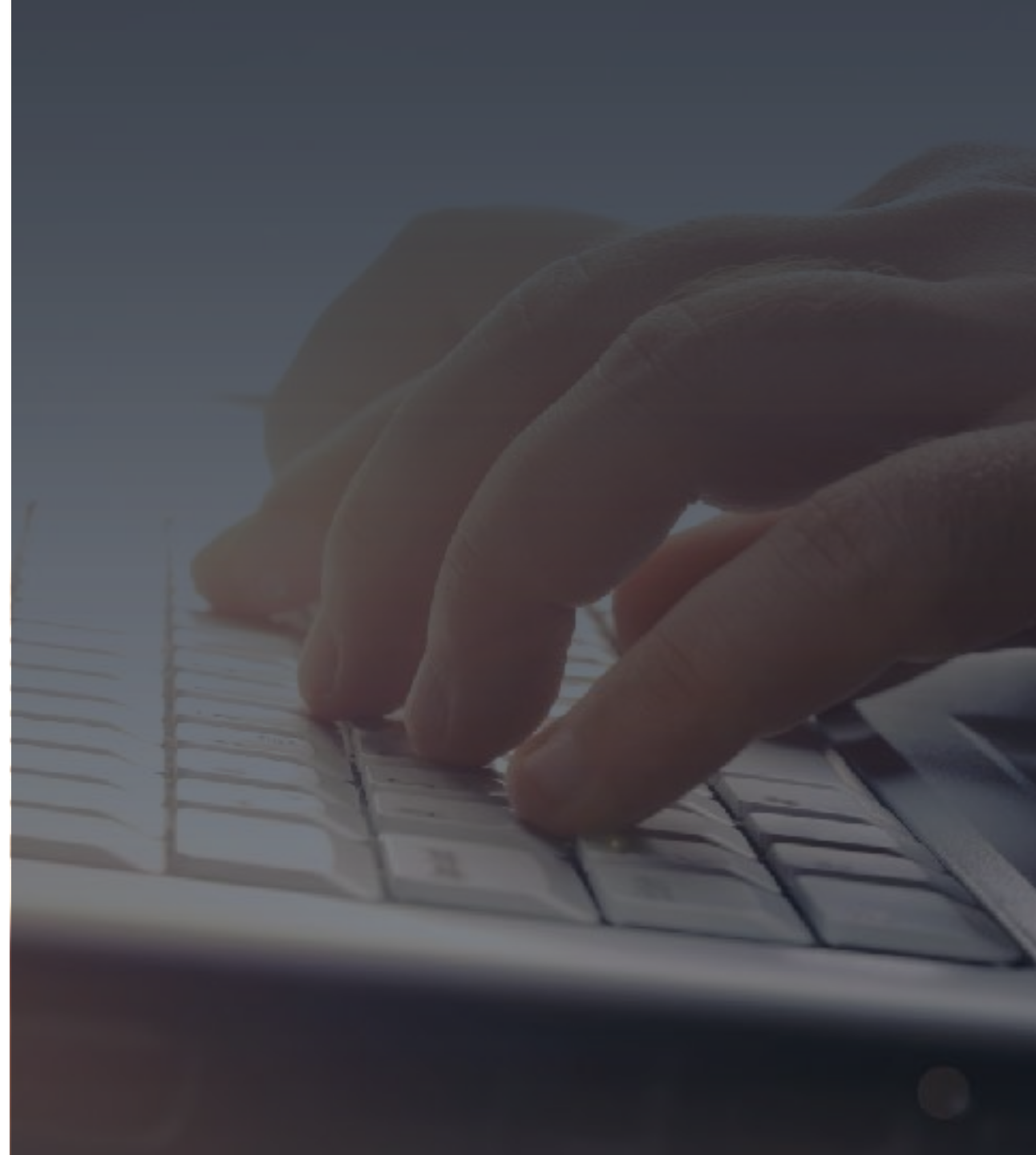
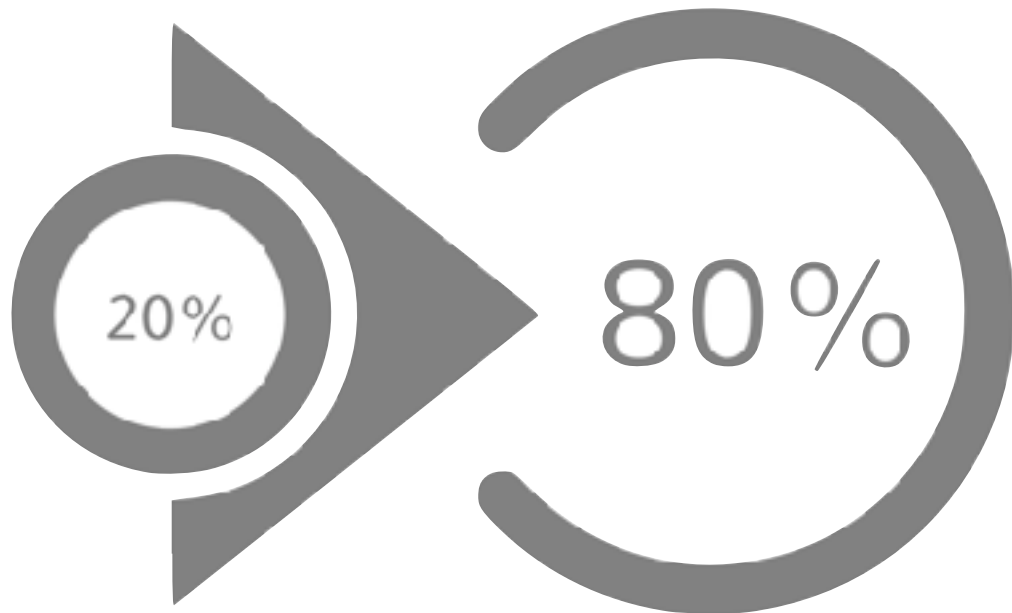


CONVERSATIONAL COMPUTING





of customer interactions
are
repetitive



A.I components
for
smart layers



Routine
interactions with
Jenny



Service is always
available



Improved customer
experience

INTERACTION CENTER 2.0



Teemu Kinos
Sales



Angelo Leto
+10 years in machine learning



Gergo Varga
Growth hacker



Miikka Haavisto
+ 10 years in Nokia and Microsoft



Mario Alemi (Phd)
PhD, worked in CERN



Mikko Malmari
Full-stack

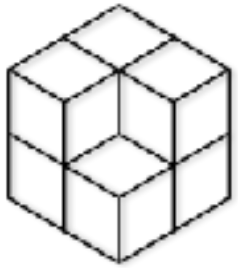
WHO WE ARE

IN A PERFECT WORLD



JENNY

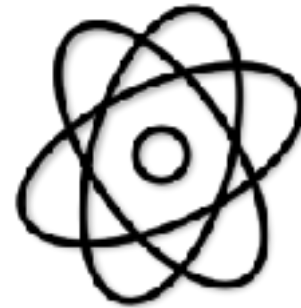
CHALLENGES



Small data



Low quality



Languages

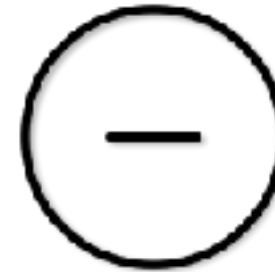


False positives

Solutions investigated: Chatscript



Open Source
Consultants
Categorisation

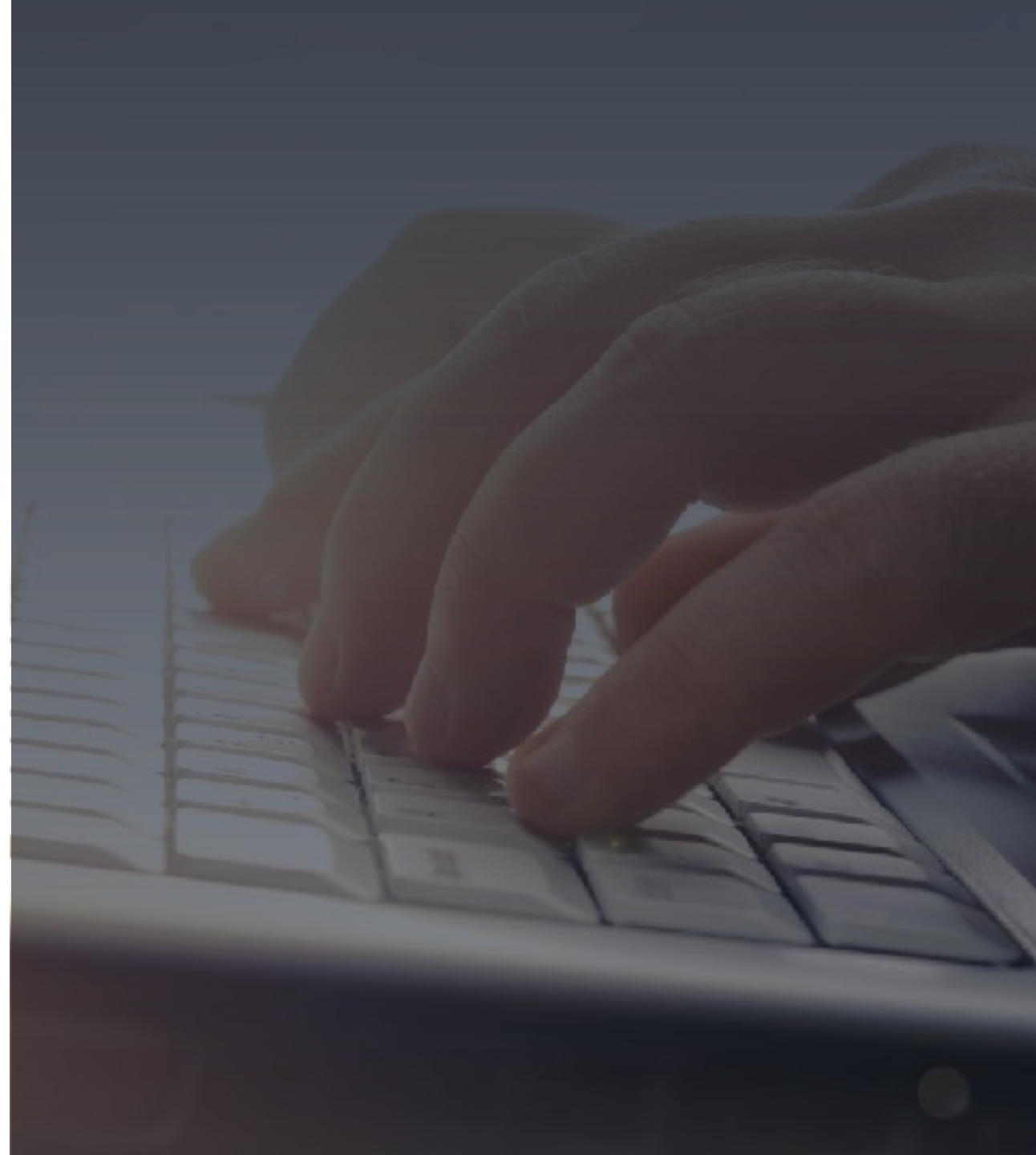


All rule-based
No community
No help
Only English

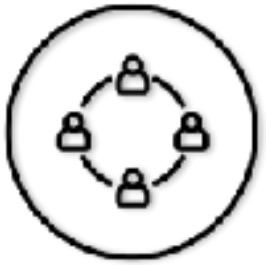
*chat: YACS

Yet Another
Conversational Software

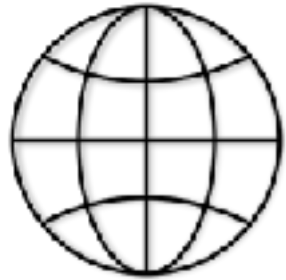
Do we really need it?



*chat : where do we wanna go



Community



Multi language



Non-
technical
people



Advanced
technology



What's next?

- Working on document similarity
- System support for UI development
- Going from state to another one through pattern finding

<https://github.com/getjenny>



JENNY

CONVERSATIONAL COMPUTING



J E N N Y

teemu@getjenny.com

